



LANCASTER POLICE DEPARTMENT

308 W. MAPLE AVE.
LANCASTER, KY 40444
859-792-6000

To the citizens of Lancaster:

This survey is being conducted by the Lancaster Division of Police. The central goal of this survey is to develop a perception of the residents about the overall quality of life in Lancaster, reveal levels of satisfaction about existing city services and ascertain what current and future issues are of significance to its citizens.

This survey will aid the city government in establishing priorities for government spending, staffing and planning. The survey information also provides initial tracking of community opinions about the core responsibilities of the Lancaster Police Department and the Lancaster city government helping to maximize service quality over time.

This survey is completely confidential in nature to ensure an honest response to the questions. Please feel free to drop off the completed survey at the office of the Lancaster City Clerk, the Lancaster Police Department or drop off the survey in the mail box located outside the police department or in front of city hall to ensure your privacy.

Thank you for your time and concern for the City of Lancaster.

Rodney Kidd
Chief of Police
Lancaster Kentucky

Lancaster Police Department Public Safety Survey

Directions: Please answer the following questions to the best of your knowledge. All of your responses will be absolutely confidential.

Section I: Your Community

1. Please rate the seriousness of the following crimes and quality of life issues in Lancaster for the past 2 years. (Place an **X** in the box that most closely reflects your opinion. Mark only one box for each item)

	Very Serious	Moderately Serious	Slightly Serious	Not a Problem	Don't Know
Burglary/House break ins					
Assaults					
Domestic Violence					
Unlawful drug use					
Unsupervised house parties					
Animal control problems					
Drinking groups in woods/parks					
Graffiti					
Litter					
Unlawful weapon use					
Loitering					
Property theft					
Gangs					
Speeding motor vehicles					
Poor driving attitudes					
Drunk driving					
Failure to wear seat belts					
Credit card/check fraud					
Computer/Internet problems					
Skateboarding/Rollerblading in business districts					
Vehicle theft					
Harassing/Annoying phone calls					
Vandalism					
Parking problems					
Solicitors					
Bicycles on sidewalks					
Pedestrian safety					
Public drinking					
Unnecessary noise					
Deed restriction violations					

2. Have you ever been the victim of a crime *in* Lancaster? [] No [] Yes

Did you report the crime to the police? No Yes

3. Have you ever been the victim of a crime *outside* Lancaster? No Yes

Did you report the crime to the police? No Yes

4. Does your neighborhood have a citizen crime watch group? No Yes

If no, would you participate in a crime watch group? No Yes

5. In your opinion, compared to other communities in the Lexington area, how safe is Lancaster overall?

much safer slightly safer about the same

less safe much less safe

6. What do you believe about the prevalence of crime in Lancaster?
(Please check only one category)

Crime has increased in Lancaster over the last two years.

Crime has remained the same in Lancaster over the last two years.

Crime has decreased in Lancaster over the last two years.

Don't know.

7. Would you like to participate in an email notification program in which the police department sends you information via your personal email address concerning crime, special meetings and or special events?

No Yes

8. How do you feel about personal safety? (Place an **X** in the box that most closely reflects your

opinion. Mark only one box for each item)

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know
I feel safe at home					
I feel safe walking alone in my neighborhood after dark					
I feel safe walking with others after dark in my neighborhood					
I feel that my personal property is safe when I leave home					
When returning home at night, I feel safe					
I feel safe leaving my home/car unlocked during the day in Lancaster					
I feel safe walking <i>alone</i> in Lancaster <i>at night</i>					
I feel safe walking <i>with others</i> in Lancaster <i>at night</i>					

Section II: The Department

9. Please respond whether you agree or disagree with the following statements: (Place an X in the box that most closely reflects your opinion. Mark only one box for each item)

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
The police presence in my neighborhood is appropriate for the need					
Traffic enforcement in Lancaster meets the needs of the community					
The Police Department gives proper attention to minor crimes (i.e. vandalism, disturbances, etc.)					
The Police Department is providing appropriate community education and outreach programs					
Efforts of the Police Department to enforce the law are compatible with community needs					
The Police Department responds to emergency calls in a timely manner					
Lancaster police officers treat people with respect					
Lancaster police officers respect the rights of individuals and treat people fairly					
Telephone calls to the Lancaster police department are handled professionally and courteously					
A formal complaint brought against a Lancaster police officer will receive a fair, objective and timely response					
The Lancaster Police Department solicits and welcomes community input					
Lancaster police officers are respected by the community					
The Lancaster Police Department has a good public image					
The Lancaster Police Department does its job well					
Lancaster police officers look professional in appearance					
Police information provided in local newspaper/newsletter is useful					
Lancaster police officers provide timely and useful information to persons reporting crimes					
The Lancaster Police Department publicizes its services and programs adequately					

Section III: Your Comments

Please feel free to use as much space or additional pages as necessary.

The thing I like best about the Lancaster Police Department is:

The thing I would most like to see improved at the Lancaster Police Department is:

Please list the most significant values or characteristics that a Lancaster Police Officer should possess.

What are the top three concerns you have as a resident of Lancaster? (does not necessarily have to be crime or police department related)

Other comments or expansion of previous answers (use reverse side of page if more space is needed):

Section IV: Emergency Response Plan Assistance

The following questions will aid the Lancaster Police Department in the development of an emergency response plan for the City residents.

NOTE: This sheet should be separated for the other sections of the survey and not returned in the same envelope in order to keep your previous answers anonymous.

- 1. Would you be interested in volunteer service to the City of Lancaster in emergency situations? (These emergencies could include: severe weather, power outages, streets that have become impassable, etc.)
 No Yes

- 2. If you answered yes to the above please complete the following in order for us to develop a list of volunteers:

a. Your Name: _____

b. Your Address: _____

c. Contact Number: _____

d. Email address: _____

e. Check all that apply:

i. Any Medical expertise Please provide details:

- ii. Commercial Drivers License
 - iii. Own chainsaw
 - iv. Own portable generator
 - v. Tree removal experience
 - vi. Access to bus or vehicle capable of transporting large numbers of people
 - vii. Own a vehicle capable of hauling waste (tree limbs, trash, etc.)
 - viii. Other:
- Explain: _____

- 3. Are you a shut-in due to age, health or physical handicap, and would you like for the Lancaster Police Department to meet with you and discuss the special services they can provide?
 No Yes

- 4. Would you like to participate in an email notification program in which the police department sends you information concerning crime, special meetings and or special events?
 No Yes

Section V: Homeowner Applied Numbers:

